



FOR IMMEDIATE RELEASE: December 30, 2025

FOR INFORMATION: Heidi Fendos, PR Counsel, heidi@fendospr.com

Wilderness Resort Names its Four Team Members of the Year

WISCONSIN DELLS, Wis. - The owners of Wilderness Resort recently honored four team members for going above and beyond in their jobs in 2025.

According to Joe Eck, chief operating officer for Wilderness Resorts and Waterparks, "Providing outstanding customer service is what makes guests loyal and return for future visits. This is why we have two different customer service incentive programs to encourage our employees to perform at their best with guests and coworkers all of the time. We recognize outstanding employees monthly, quarterly and annually."

Wilderness named **Andrea Borota** its "2025 Manager of the Year" and **John Trudell** its "2025 Employee of the Year" for their outstanding work and commitment to the resort. Besides receiving companywide recognition, both received the choice of either a voucher for a vacation from select destinations in the United States and abroad, 40 hours of vacation time, and \$1,000 spending money or 40 hours of vacation time and \$2,000 spending money as a thank you for a job beyond well done.

Borota has been in the resort's Accounting Department since 1999. In her role as Accounting Specialist, she assists daily accounting operations, monthly financial preparation and employee benefits. Borota holds an Associate's degree in Finance from Madison Area Technical College. She resides in Baraboo.

Trudell has been in the resort's Housekeeping/Laundry Department since 2022. In his role as a Laundry Driver, John provides a high level of service to the Housekeeping and Laundry Departments at the Wilderness, Sundara and Human Resources housing (just to name a few). He resides in Baraboo.

For providing outstanding service to guests and potential guests, **Kipp Bannow** was named "2025 Service Manager of the Year" and **Anna Krieski** was named "2025 Service Employee of the Year". Each received \$500 as part of their recognition.

Bannow has been with the resort since 2022. As Glacier Canyon Conference Center Banquet Manager, he assists the Conference Center Services Manager. He resides in Reedsburg.

Krieski has been with the resort since 2022. As senior assistant golf professional, she assists the director of golf. She holds a Bachelor's degree in Physical Education from Winona State University and resides in Reedsburg.

Wilderness Resort consists of over 600 wooded acres in Wisconsin Dells and is home to Wilderness Hotel & Golf Resort, which features 446 guest rooms, 40 Vacation Villas, 76 Frontier Condominiums, 36 cabins and 8 treehouse cabins. It is also home to Wilderness on the Lake which features 108 luxurious two- and three-bedroom condominium units overlooking Lake Delton; and Glacier Canyon Lodge, which features 460 upscale condominium units. Combined, these three properties offer four indoor and four outdoor waterparks that total nearly 500,000 square feet that's over 12 football fields of extreme water fun! The resort is also home to Glacier Canyon Conference Center; Sundara Spa; Wild Rock Golf Club; The Woods 9-Hole Golf Course; Aquavia Lumina; three massive prize arcades; Timberland Playhouse; three Clip 'N Climb Challenge Walls; The Wild Abyss indoor 3-D black light mini golf; Lost Cabin Laser Tag; indoor and outdoor go-karts and kiddy-karts; Wilderness Canyon Zip Line Tour; Northern Lights Sky Ropes Course; three Room Escapes; Take Flight Ariel Adventure; and outdoor Jurassic mini golf. Dining options include Field's at the Wilderness; Sarento's; Camp Social; Survivors; Swimm'n Chick'n and several other quick service options.

For more information or to make a reservation visit <https://www.wildernessresort.com/> or call 800.867.9453.

###